

**COMMUNITY
BENEFIT
REPORT**

20

23

LETTER FROM CEO



Since 1889, CHA has been proudly serving the healthcare needs of Anaconda and the surrounding communities. We are committed to providing access to high quality, comprehensive medical care provided by our talented and devoted team of physicians, clinicians, support staff and volunteers who are dedicated to the patients we serve.

The following report highlights some of CHA's work with our community. At CHA, we pride ourselves on being contributing members of our greater community and on providing care for a lifetime. We look forward to being your community partner for generations to come.

A handwritten signature in blue ink that reads "Meg Hickey-Boynton". The signature is written in a cursive style.

Meg Hickey-Boynton
Chief Executive Officer
Community Hospital of Anaconda

Board of Directors



MEG HICKEY-BOYNTON
Chief Executive Officer

LEE ANN BARTOLETTI
Chair

FREDDY BARTOLETTI, MD
Chief of Staff

STAN BLAZ
Vice Chair

KIRA CONN, MD
Trustee

CHRIS CONNORS
Trustee

KRISTY MCKAY
Trustee

AUDREY ASPHOLM
Trustee

SARA NOVAK
Trustee

ERIK SWANSON
Trustee



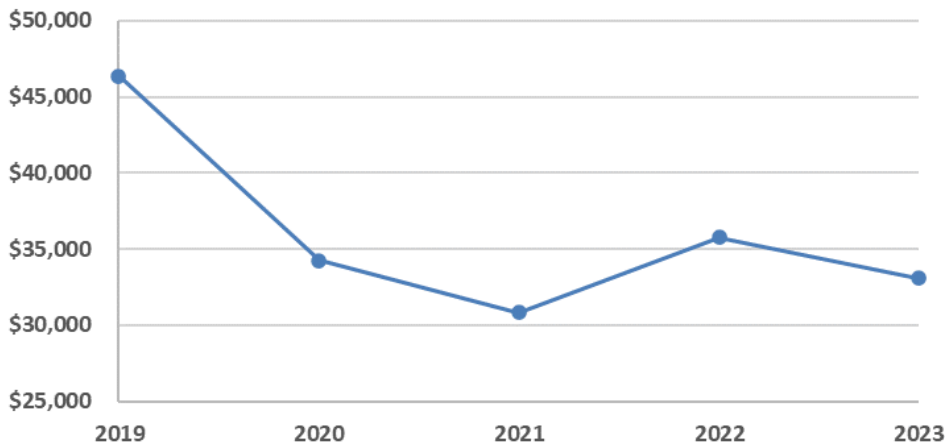
BY THE NUMBERS

Investment in our Community



DONATIONS FROM THE COMMUNITY

*May include funds designated for specific use.



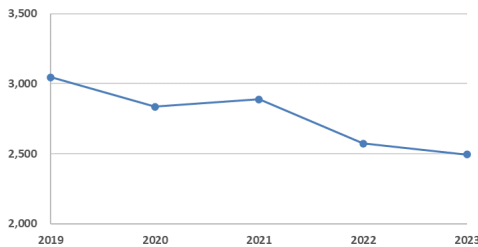
YEAR	AMOUNT
2023	\$33,096.35
2022	\$35,769.20
2021	\$30,808.65
2020	\$34,235.75
2019	\$46,384.42

BY THE NUMBERS

Investment in our Community

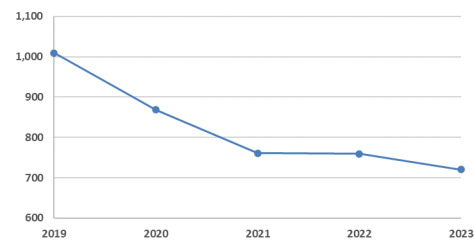


INPATIENT DAYS OF CARE - ACUTE



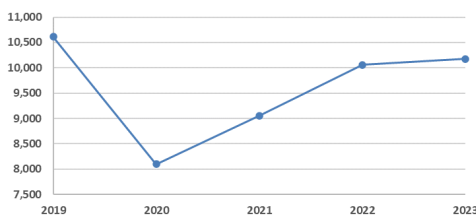
YEAR	AMOUNT
2023	2,493
2022	2,573
2021	2,888
2020	2,836
2019	3,045

TOTAL INPATIENT ADMISSIONS



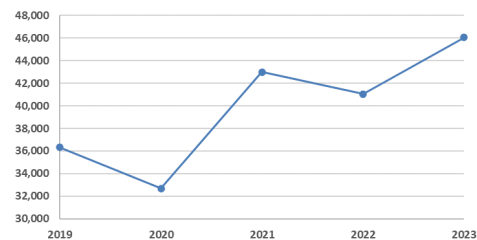
YEAR	AMOUNT
2023	720
2022	759
2021	761
2020	868
2019	1,009

EMERGENCY ROOM/CONVENIENT CARE



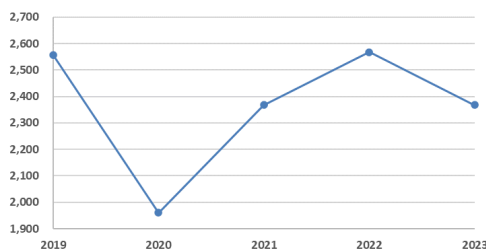
YEAR	AMOUNT
2023	10,175
2022	10,060
2021	9,056
2020	8,095
2019	10,611

OUTPATIENT VISITS



YEAR	AMOUNT
2023	46,061
2022	41,039
2021	42,997
2020	32,684
2019	36,328

SURGERIES



YEAR	AMOUNT
2023	2,368
2022	2,567
2021	2,368
2020	1,960
2019	2,557

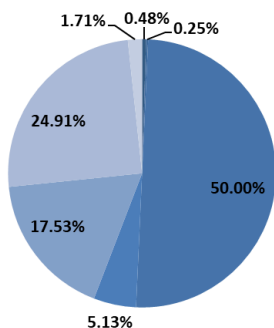


TOTAL SALARIES AND BENEFITS

2022
\$44,036,514

2023
\$47,730,150

2023 ECONOMIC IMPACT OF CHA OPERATIONS



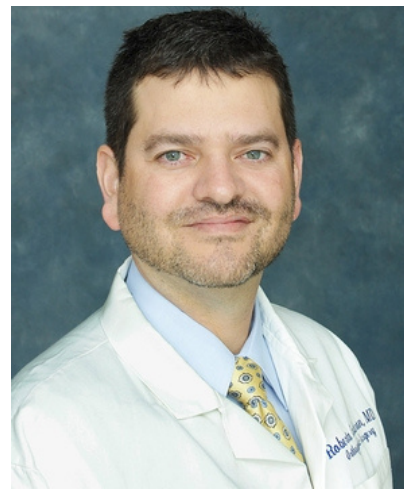
- Uncompensated Care
- Equipment
- Salaries/Benefits
- Contract Fees
- Supplies
- Utilities, Fees, Other
- Insurance

CATEGORY	PERCENTAGE	DOLLAR AMOUNT
Uncompensated Care	0.48%	\$454,359
Equipment	0.25%	\$235,042
Salaries/Benefits	50.00%	\$47,730,150
Contract Fees	5.13%	\$4,896,272
Supplies	17.53%	\$16,739,883
Utilities, Fees, Other	24.91%	\$23,781,253
Insurance	1.71%	\$1,632,613
TOTALS	100%	\$95,469,572

CHA Welcomes Four New Providers to Award-Winning Healthcare Team



Chris Maki, M.D.
General Surgeon



Rob Calderon, M.D.
Emergency Medicine



Susan Marik, M.D.
Obstetrics/Gynecology



Maura DeShaw, PA-C
Orthopedics

WELCOME

Meeting the Needs of our Community through Facility Upgrades



Community Hospital of Anaconda continued to meet the needs of our community throughout 2023 by implementing facility updates, most notably in Medical Imaging and Surgical Services.

Medical Imaging received two new pieces of equipment - a state of the art United Magnetic Resonance Imaging (MRI) scanner and a new Dual X-Ray Absorptometry (DEXA) scanner.

The MRI scanner provides reduced patient scan times and allows for more headroom and space around the patient, promising a more comfortable exam for larger patients or patients with wide shoulders. This new MRI scanner also is more spacious and helps alleviate feelings of claustrophobia.

The DEXA scanner is a quick, painless way to check bone health. This is instrumental in our community for our aging population.

Surgical Services received upgrades to the surgical booms, lights and camera equipment. The surgical booms are systems used in operating rooms to facilitate the organization and accessibility of medical equipment. The new booms are engineered for easy movement, including all-electric breaks for quiet operation, and promote safer working environments, eliminating cords and trip hazards. The upgraded surgical lights produce 650 overlapping beams of light to deliver a continuous column of light, minimizing shadows on the surgical field. Finally, the camera upgrades offer increased efficiency to the intraoperative workflow due to centrally-located camera interfaces that provide staff more flexibility for viewing real-time images.

Ultimately, these upgrades offer critical technology advances that will allow CHA to provide quality care close to home for years to come.

FACILITY UPGRADES

CHA Recognized for Performance Leadership



Community Hospital of Anaconda (CHA) was recognized with a 2023 Performance Leadership Award for excellence in Quality, Outcomes and Patient Perspective. Compiled by the Chartis Center for Rural Health, the Performance Leadership Awards honor top quartile performance (i.e., 75th percentile or above) among rural hospitals in Quality, Outcomes and/or Patient Perspective. CHA is honored to be recognized in all three categories.

“CHA is proud of the efforts of the providers and employees who have contributed to our hospital achieving this recognition,” says Meg Hickey-Boynton, CEO. “Our recognition in all three categories of the Performance Leadership Award are a testament to our ability to provide quality patient care.”

The Performance Leadership Awards are based on the results of the Chartis Rural Hospital Performance INDEX®, the industry’s most comprehensive and objective assessment of rural hospital performance. INDEX data is relied upon by rural hospitals, health systems with rural footprints, hospital associations and state offices of rural health around the country to measure and monitor performance across several areas impacting hospital operations and finance.

“Wherever we go in rural America, we witness first-hand the commitment, determination, and compassion with which rural hospitals serve their communities. Rural healthcare truly is mission-driven,” said Michael Topchik, National Leader, The Chartis Center for Rural Health. “This National Rural Health Day, let us recognize the efforts of this year’s Performance Leadership Award winners and all those driven to deliver high quality care throughout rural communities.”

PERFORMANCE LEADERSHIP

CHA Recognized as a Top 20 Critical Access Hospital



Community Hospital of Anaconda (CHA) in Anaconda, MT was recently named one of the top 20 critical access hospitals (CAHs) for overall performance in the country. This prestigious award places CHA in the top 20 out of 1,366 CAHs.

The top 20 CAHs, including Community Hospital of Anaconda, scored best among CAHs as determined by the Chartis Center for Rural Health for overall performance. The rankings were recently announced by the National Rural Health Association (NRHA).

The top 20 CAHs have achieved success in overall performance based on a composite rating from eight indices of strength: inpatient market share, outpatient market share, quality, outcomes, patient perspective, cost, charge, and finance. This group was selected from the Chartis Center for Rural Health's 2022 top 100 CAH list, which was released earlier this year.

The top 20 CAH best practice recipients have achieved success in one of two key areas of performance:

- Quality index: A rating of hospital performance based on the percentile rank across rural-relevant process of care measures.
- Patient perspective index: A rating of hospital performance based on the percentile rank across all 10 HCAHPS domains.

"Community Hospital of Anaconda is proud of the efforts of the providers and staff who are instrumental to our hospital achieving this designation," says Meg Hickey-Boynton, Chief Executive Officer. "Our results as a top critical access hospital in overall performance means our community can count on us to deliver the services they need now and in the future."

This is the fourth time CHA has been recognized as a Top 20 CAH since 2012.



Caring for our Community



CHA is committed to supporting social service programs that benefit local residents, with special focus on healthy lifestyles, the elderly and youth. CHA also encourages hospital employees to volunteer in the community. Employees volunteer their time to teaching basic life support courses and participating with concessions, and cleanup for organizations. The hospital supports the local school's healthy snack programs along with donating to other community events.

Community Hospital of Anaconda has sponsored the Diabetes Prevention Program for the past several years. New classes began twice a year and ran a total of 12 months each. There are nearly 40 million Americans who have diabetes, of those approximately 30 million are diagnosed and 9 million are undiagnosed. There are over 96 million people with prediabetes. Our program is focused on educating and empowering participants to understand their disease and to become advocates for their health through education and healthy living. CHA is committed to ensuring we are actively assisting our community in providing resources to combat preventable diseases such as diabetes. Class attendance has grown over the past year.

Annually, CHA contributes to local organizations focused on promoting positive youth development in students by providing a safe place with caring adults and fun activities where youth can spend their free time. In 2023, we again sponsored a cross country ski program for elementary school children; local 4-H programs; and the local school supply drive. In addition, CHA sponsored two local fun runs/bike races in 2023.

In 2023, CHA sponsored 2 employees to further their education to attend school to become Certified First Assists. CHA also hosted several nursing, nurse anesthetist, medical residents, mid-level students as well as high school students looking for shadowing opportunities.

Staff also volunteered their time and talent to local advisory boards, festivals and coaching youth activities.

Our Giving

IN ACTION!

In 2023, CHA sponsored the following programs

AHS Senior Class Party
Anaconda AOH Fun Run
Anaconda Community Foundation
Anaconda Kiwanis
Anaconda School District Basketball
BHS Chemical Free Graduation
Butte High School Girls Basketball
Copper Village Arts Center
Discovery Area Race Team
Discovery Ski Education Foundation
East West Shrine Game
Echo Lake Trails Association
Hearst Free Library
Kenny Cook Memorial Scholarship
Medical Training for Fire & Local EMS Group
Our Little Red School House
Provide Medical Director for local EMS
Smelter City Recreation Complex
Tri County Fair
UM Pharmacy School
United Veterans of Anaconda